



Espresso D'Milan

Quick Diagnosis Flow Chart

People contact me from all over the world, especially when they're in trouble. This happens even more when their espresso machine breaks down (Auugh!!! No Caffeine!!!)

I've tried to lay out the decision process I use when contacted by someone saying "my machine's broken and I don't know what to do." It's as general as possible, because I receive questions about many domestic machines.

I have refrained from covering precise "how-tos" for fixing specific electrical and mechanical problems (e.g., blown elements, busted pumps and leaking from steam wands or portafilters). There are just too many types of machines out there to do this.

The flow chart provided highlights some general principles to diagnose about 80% of the typical problems for which I get questions.

